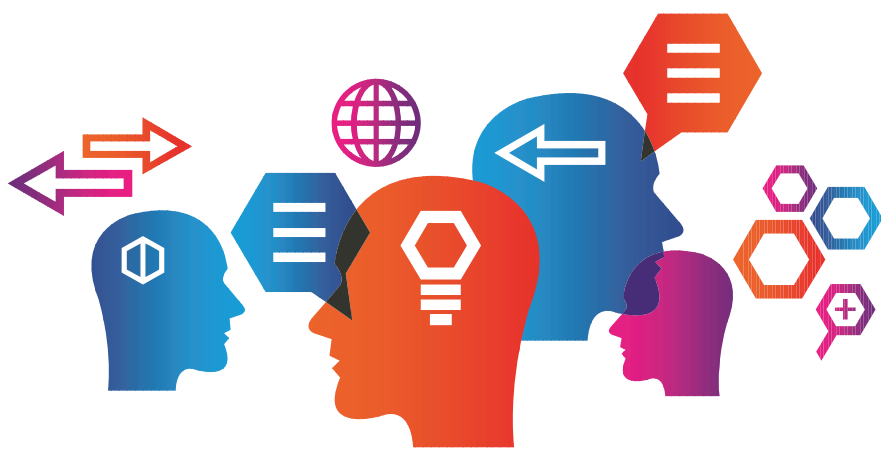


“SNT IT Outsourcing including server, infrastructure, desktop and mobile devices provides a complete decapitalised IT solution for simple and consolidated service delivery”



Business Sector
Manufacturing
Leeds

250+ Users

Overview

The Need

Enhance and Update Server Infrastructure and User IT Estate

Boost business productivity with an integrated data platform

Reduce IT and Telephony overheads and complexity internally

The Solution

Fully Integrated IT Infrastructure Outsourcing and Managed Services

SNT Workstation Managed Services Leasing providing workstations, laptops and mobile devices transparently under outsourcing

Integrated SNT Matrix CRM Middleware to support the business

Key investment by SNT under outsourcing in new hardware and infrastructure throughout the business

Mobile Telephony Outsourcing for consolidated user support and overhead reduction

The Benefit

Consolidated operations and end-to-end customer management through centralised SNT Matrix CRM & Middleware

Reduction in operating overheads, and increased productivity through IT use through centralised data platforms and integrated systems provided in partnership through SNT

Mobile Telephony Outsourcing providing consolidated mobile workforce securely and transparently for international workforce

Mining Industry

Agile stable technology infrastructure geared for significant growth

Working within the Mining Industry our client experienced significant growth leading to a unique requirement for innovation in technology supply and management to allow for the continued growth of over 200%

Challenge

Requiring an agile, stable IT platform to complement the extensive growth the business has experienced over recent years. The services required a fully integrated approach to ensure that the business could successfully grow manufacturing and support this growth with the right technology.

Solution

Engaging in Fully Integrated Outsourcing to provide an integrated solution for Infrastructure and Software requirements within the business SNT have provided a fully consolidated IT strategy as part of the snt Outsourcing.

Integrated SNT software including SNT Matrix CRM & Middleware allowing the business to consolidate key application middleware to the manufacturing process including Works Order Book and Quality Management systems.

Implementation of Enterprise Software platforms to provide key transitions to enhance business intelligence.

Benefits

Best in breed ITaaS Outsourcing & Support with SNT Solutions

100% Uptime for Server, Network & Infrastructure Services

Integration of growth enabling software solutions to provide the business with leading edge technology

Mobile telephony outsourcing providing the latest technology for the expanding international workforce

Integration of Agile Cloud services for web based services providing increased resilience and geographic separation of service delivery



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